Patient's fall: Hospital Tuanku Ampuan Najihah's staff perspective

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ABSTRACT

Introduction: Malaysian Patient Safety Goal 2.0 was initiated in 2021. This refined the topics and standards of patient safety culture. Patient fall is one of the issues that is projected to be an increasing trend at our facility. On top of having limited human resources, this leads to overwork of staff and workloads being out of proportion therefore creating the possibility of increment in fall incidents. This study was then carried out using the KAP framework to understand our staff pertaining to patient falls. **Methods:** Hospital Survey on Patient Safety Culture Questionnaire Version 2.0 adapted from the Agency of Health Research and Quality (AHRQ) was used. This questionnaire originally in English was then translated to Bahasa Malaysia and was validated through the process of pilot study during phase 1. Phase 2 involves the usage of translated and validated questionnaires for data collection. **Results:** A total 159 of subjects have been recruited including clinical and non-clinical staff. The response rate is 43% from the initial intentional questionnaire distribution. The reliability of the questionnaire (Cronbach alpha) is 0.61 for a total of 34 items. The positive responses for our hospital compared to the database show that our hospital percentage of positive response is 11% and 20% less for item Staffing and workplace, and Response to Error respectively. **Conclusion:** In conclusion, even though our study has limitations in terms of sample sizes, making the power of the study drop by less than 80%, responses that were given can provide some insight to supervisors and managers in understanding their staff.